

# WHITE PAPER

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## Installation and Upgrade Procedures for the A1500 All-In-One on the Microsoft Windows XP Operating Systems

### ABSTRACT

*This paper outlines the steps required for installing the Compaq A1500 All-In-One Multifunction Peripheral on the Microsoft Windows XP operating systems. Installation and upgrade scenarios described include:*

- *Installation of an A1500 All-In-One on a new Microsoft Windows XP Home Edition or Professional system.*
- *Upgrade of a system from Microsoft Windows 98 or Me to Microsoft Windows XP Home Edition with an A1500 All-In-One previously installed.*
- *Upgrade of a system from Microsoft Windows 2000 to Microsoft Windows XP Professional with an A1500 All-In-One previously installed.*

### INTRODUCTION

*Microsoft has recently introduced the Windows XP series of operating systems. While these new operating systems represent a significant step forward in stability and interoperability for the user community, there are some specific actions required to ensure your peripheral devices are compatible with the new operating systems.*

*This white paper describes the steps a user must follow to successfully install their A1500 on Microsoft Windows XP Home Edition or Professional. In addition to new installations, this white paper also details procedures for upgrading your operating system from Windows 98, Me or 2000 to Windows XP Home Edition or Professional with an A1500 already installed.*

*The scope of this white paper is limited specifically to the steps required to make the A1500 All-In-One function properly under Windows XP. Please refer to your other system or operating system documentation for more information on Windows XP, upgrade procedures and specific system requirements.*



### Quick Steps:

1. Connect the A1500 to your PC.
2. When Add New Hardware wizard appears press **Cancel**.
3. Insert the A1500 driver CD (192317-002). The installation should start automatically.
4. Follow the instructions on your screen to complete the installation.
5. After your computer restarts, open the Printer and Faxes folder and set the A1500 as your default printer.

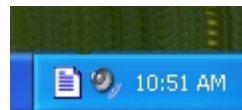
## INSTALLATION OF AN A1500 ALL-IN-ONE ON A NEW MICROSOFT WINDOWS XP HOME EDITION OR PROFESSIONAL SYSTEM

This situation is no different from the normal installation procedure, and you should follow the steps outlined on the Quick Setup Poster included with the A1500. The drivers found on the 192317-002 A1500 driver CD are completely compatible with Windows XP and should be used during the installation. Assuming the paper and cartridges have already been installed and aligned, please follow these steps:

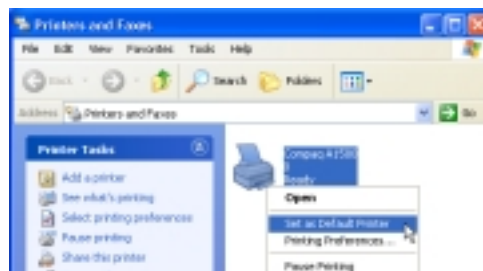
1. Connect power and USB cables to the A1500
2. On the computer, Windows XP will display the Add New Hardware dialog box as shown below. Press **Cancel**.



3. Insert the 192317-002 A1500 driver CD. The installation should start automatically.
4. Follow the instructions on the screen to begin installing the drivers and bundled applications that come with the A1500.
5. At the end of the installation, the computer will be restarted and the A1500 installation is complete. An icon similar to the one shown below will appear in the system tray and indicates that your PC is in communication with the A1500.



6. Following in the installation, you must set the A1500 as your default printer under Windows XP. Select **Start > Control Panel > Printers and Other Hardware > Printers and Faxes**. Right click on the A1500 printer icon and select **Set as Default Printer**.



7. The installation is now complete.  
A1500, Windows XP, Upgrade

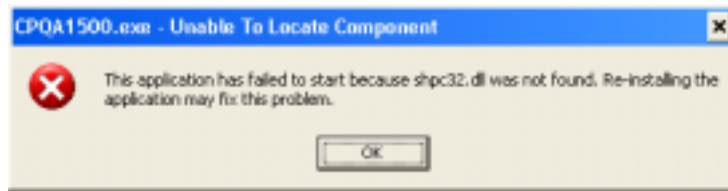
## Quick Steps:

1. After the upgrade to Windows XP has been completed, insert your A1500 driver CD (192317-002). The installation should start automatically.
2. Follow the instructions on your screen to complete the installation.
3. Open the Printer and Faxes folder and set the A1500 as your default printer.

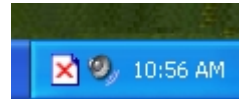
## UPGRADE FROM WINDOWS ME OR 98 TO XP HOME EDITION WITH AN A1500 ALREADY INSTALLED

This scenario assumes that you are upgrading from Windows 98 or Me to Windows XP Home Edition. In this case the A1500 has already been installed on Windows 98 or Me and the operating system upgrade was begun without first uninstalling the A1500. The following steps should be completed:

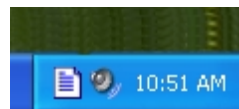
1. After the OS upgrade to Windows XP Home Edition has been completed, the following message may appear as Windows attempts to start for the first time. Select OK to continue.



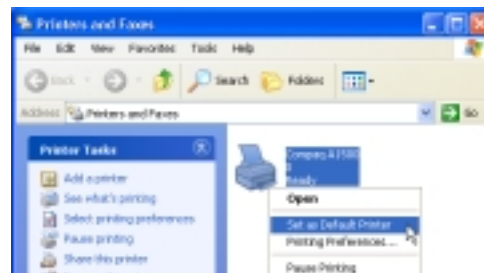
2. Once Windows XP has completed starting up, an icon similar to the one shown below will appear in the system tray and indicates that the PC can not communicate with the A1500.



3. At this point the drivers for the A1500 need to be upgraded to a version which fully supports Windows XP. It is not necessary to uninstall the drivers or unplug the power or USB cables from the A1500 before performing the upgrade.
4. Insert the 192317-002 A1500 driver CD. The installation should start automatically.
5. Follow the instructions on the screen to begin installing the drivers and bundled applications that come with the A1500.
6. At the end of the installation, the computer will be restarted and the A1500 installation is complete. An icon similar to the one shown below appears in the system tray and indicates that your PC is in communication with the A1500.



7. Following in the installation, you must set the A1500 as your default printer under Windows XP. Select **Start > Control Panel > Printers and Other Hardware > Printers and Faxes**. Right click on the A1500 printer icon and select **Set as Default Printer**.



8. The installation is now complete.

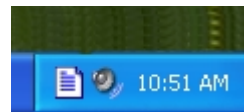
## UPGRADE FROM WINDOWS 2000 TO XP PROFESSIONAL WITH AN A1500 ALREADY INSTALLED

### Quick Steps:

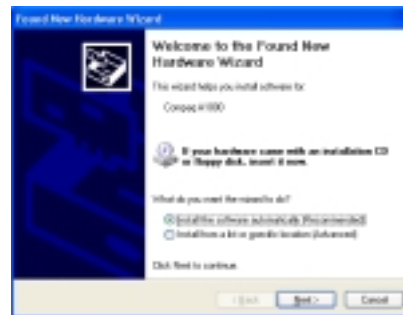
1. When your computer starts Windows XP for the first time, the Add New Hardware wizard will appear. Press **Cancel** to continue.
2. Insert your A1500 driver CD (192317-002). The installation should start automatically.
3. If a Setup Initialization Error appears during installation occurs, press OK. This will not affect the installation of the software.
4. After your computer restarts, open the Printer and Faxes folder and set the A1500 as your default printer.

This scenario assumes that you are upgrading from Windows 2000 to Windows XP Professional. In this case the A1500 has already been installed on Windows 2000 and the operating system upgrade was begun without first uninstalling the A1500. The Windows 2000 drivers are completely compatible with Windows XP Professional, and no additional steps should be required.

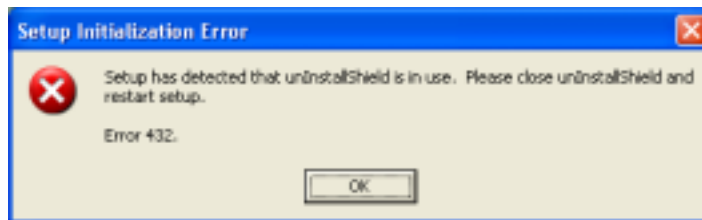
1. After the OS upgrade to Windows XP Professional has been completed, an icon similar to the one shown below appears in the system tray and indicates that your PC is in communication with the A1500. Although the PC can communicate with the A1500, the drivers must be upgraded to ensure proper operation under Windows XP.



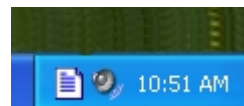
2. Next, Windows XP will detect the presence of the A1500 and launch the Add New Hardware wizard. Click **Cancel** when this screen appears.



3. Insert the 192317-002 A1500 driver CD. The installation should start automatically.
4. Follow the instructions on the screen to begin installing the drivers and bundled applications that come with the A1500.
5. **Note:** At one or more instances during the installation, the following message may be displayed on your screen. If you see the following message, please select **OK** to continue. The installation of the software and drivers will be successful even if this message appears.



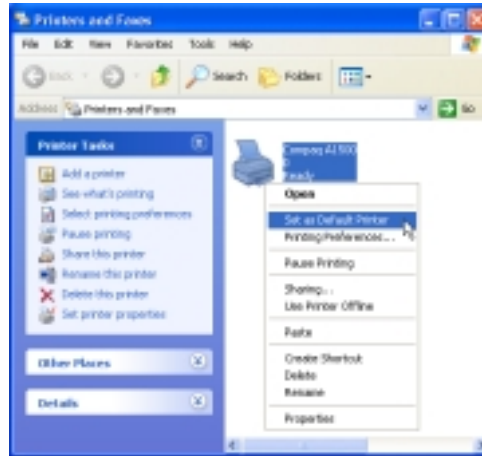
6. At the end of the installation, an icon similar to the one shown below will appear in the system tray and indicates that the installation was successful. It is not necessary to restart your computer at this time.



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7. Following in the installation, you must set the A1500 as your default printer under Windows XP. Select **Start > Control Panel > Printers and Other Hardware > Printers and Faxes**. Right click on the A1500 printer icon and select **Set as Default Printer**.



8. The installation is now complete.

## Notice

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